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The 2022 National Compensation Survey provides data effective July 1, 2022, on 159 positions that are prevalent in a wide variety of industries across the United States. Sources include more than 1,200 organizations and a total of 401,239 employees who matched these positions.

## SURVEY METHODOLOGY

Survey participants submitted data online through Gallagher's secure website. All forms and spreadsheets were reviewed for completeness and reasonableness of the data prior to analysis, and reporting was verified as needed through phone calls or email.

The objective of the review process is to ensure that reported rates reflect the actual pay practices of each participant. Decisions regarding inclusion or deletion of data are based on discussions with participants and the underlying causes for unusual data. Testing of data is done with a combination of computer applications, designed to spot unusual data, and careful review by senior staff.

Participant cooperation and careful preparation of data contributes greatly to the quality, reliability and timeliness of our surveys.

## Survey Highlights

## NUMBER OF PARTICIPATING ORGANIZATIONS <br> JOB POSITIONS SURVEYED <br>  159

## COMPENSATION CATEGORIES

Data presented by job title for annual salary, bonus eligibility, bonus payment, total cash and formal salary ranges

## BREAKOUTS

Full-time equivalent employees, region, industry and selected state

## AVAILABLE REPORT FORMATS

PDF, Excel and an online tool for generating custom cuts

## THE CURRENT

 LABOR MARKETChanges to average monthly job growth were unremarkable for almost a decade leading up to the pandemic. But a sudden plunge in 2020 and the sharp rebound since 2021 have been anything but normal.

Monthly unemployment rates, ranging from 3.5\% to 3.7\% since last March, are hard evidence of the tight labor market employers continue to experience firsthand. ${ }^{1}$ Looking ahead at year-end, these rates are projected to rise in 2023 while inflationary pressures are expected to impact employment and participation levels. ${ }^{2}$ Whatever direction these numbers take in the near future, they still add up to a complex environment for building and maintaining a competitive workforce.

Never having faced this combination of low unemployment, high inflation and record high quit rates before, employers have generally used every tool available to attract and retain employees. Recent insights from solutions that have helped refresh their approach, such as shifting some of the focus from traditional compensation and benefits to other aspects of total rewards, should serve them well in the months and years ahead.

Employees leave their jobs for many reasons, but two key economic factors exacerbate this tendency. Since most employees don't quit their current job before they have a better opportunity, turnover is strongly correlated to the health of the labor market. The 2022 labor market has consistently featured two empty positions for every unemployed worker, providing unprecedented choice in job opportunities. According to the Bureau of Labor Statistics, 5-6 million jobs have gone unfilled almost every month, and many employees have taken advantage of this situation. ${ }^{3}$

[^0]Another economic reality that's driving turnover is exceedingly high inflation. The vast majority of today's employees have no precedent for this experience because they weren't part of the workforce in 1981, when this phenomenon last occurred. Accustomed to steady rates of low inflation, a pronounced reversal took many people by surprise, prompting more employees to focus on obtaining salary increases that will help them maintain their standard of living. They may see a market of abundant job opportunities as an opening to improve their financial position, if their wages aren't keeping pace with inflation. Because most employers are unable to fully match the current rate of inflation with salary increases, they continue to explore other ways to keep employees onboard.

Talent scarcity has always concerned employers to some extent, but this issue has taken a more critical turn for certain sectors. In recent years, employees have increased their industry mobility, especially those who are entry level or paid hourly. Higher wages for traditionally low-paying work-often in food service, retail, and leisure and hospitality - are motivating them to expand their boundaries. This development has complicated the matrix of competition as a wider variety of organizations vie for the same talent, including some that never faced off in the past. For affected industries and employers, cash compensation can anchor a total rewards strategy that more successfully attracts and retains qualified employees.

Because most employers are unable to fully match the current rate of inflation with salary increases, they continue to explore other ways to keep employees onboard.


## GROWTH IN SALARIES AND INCENTIVES

## A persistently low unemployment rate and sluggish

 labor market growth has made it consistently difficult to attract and retain workers. These challenges, combined with an erratic economic environment during the past several years, has prompted a rise in salary increases.Over a three-year period there was a steep uptrend in average salary increases, which started at $2.5 \%$ in 2020 and then climbed to $3.2 \%$ in 2021, before escalating to $4.8 \%$ in 2022. Exempt employees averaged a total increase of $4.9 \%$. Those in the non-exempt and management categories came in slightly lower at 4.8\% each, and executive positions were not far behind at 4.5\%. The fact that the highest salary increases in decades were recorded in 2022 illustrates the unusual level of difficulty employers have encountered in recent months, across all their efforts to attract and retain employees.

UPTREND IN ACTUAL AVERAGE SALARY INCREASES


[^1]

GENERAL AND COLA INCREASES BY EMPLOYEE GROUP

| MEDIAN |  |  |
| :---: | :---: | :---: |
| ACTUAL FY 2022 |  | PROJECTED FY 2023 |
| $3.0 \%$ | Executive | $3.0 \%$ |
| $3.0 \%$ | Management | $3.0 \%$ |
| $3.0 \%$ | Exempt | $3.0 \%$ |
| $3.0 \%$ | Non-exempt | $3.0 \%$ |
| $3.0 \%$ | Union | $3.0 \%$ |

AVERAGE

| ACTUAL FY 2022 |  | PROJECTED FY 2023 |
| :---: | :---: | :---: |
| $4.0 \%$ | Executive | $3.7 \%$ |
| $3.9 \%$ | Management | $3.7 \%$ |
| $3.9 \%$ | Exempt | $3.8 \%$ |
| $4.1 \%$ | Non-exempt | $3.8 \%$ |
| $3.0 \%$ | Union | $3.2 \%$ |

MERIT INCREASES BY EMPLOYEE GROUP
MEDIAN

| ACTUAL FY 2022 |  | PROJECTED FY 2023 |
| :---: | :---: | :---: |
| $3.2 \%$ | Executive | $3.4 \%$ |
| $3.2 \%$ | Management | $3.4 \%$ |
| $3.0 \%$ | Exempt | $3.4 \%$ |
| $3.0 \%$ | Non-exempt | $3.5 \%$ |
| $3.0 \%$ | Union | $3.0 \%$ |

TOTAL INCREASES BY EMPLOYEE GROUP
MEDIAN

| ACTUAL FY 2022 |  | PROJECTED FY 2023 |
| :---: | :---: | :---: |
| $3.8 \%$ | Executive | $4.0 \%$ |
| $3.8 \%$ | Management | $4.0 \%$ |
| $4.0 \%$ | Exempt | $4.0 \%$ |
| $4.0 \%$ | Non-exempt | $4.0 \%$ |
| $3.0 \%$ | Union | $3.0 \%$ |

AVERAGE

| ACTUAL FY 2022 |  | PROJECTED FY 2023 |
| :---: | :---: | :---: |
| $3.8 \%$ | Executive | $3.8 \%$ |
| $4.1 \%$ | Management | $3.9 \%$ |
| $4.0 \%$ | Exempt | $4.0 \%$ |
| $3.8 \%$ | Non-exempt | $3.8 \%$ |
| $3.1 \%$ | Union | $3.1 \%$ |

AVERAGE

| ACTUAL FY 2022 |  | PROJECTED FY 2023 |
| :---: | :---: | :---: |
| $4.5 \%$ | Executive | $4.3 \%$ |
| $4.8 \%$ | Management | $4.3 \%$ |
| $4.9 \%$ | Exempt | $4.4 \%$ |
| $4.8 \%$ | Non-exempt | $4.3 \%$ |
| $3.6 \%$ | Union | $3.4 \%$ |

Salary structure adjustments for 2022 were projected to be $3.0 \%$. But much like salary increases, they missed the mark.

Salary structure adjustments for 2022 were projected to be $3.0 \%$. But much like salary increases, they missed the mark. The average adjustment was actually 4.0\% for exempt employee groups and $4.2 \%$ for non-exempt employee groups. In contrast to previous years when salary structure increases ranged $1 \%-2 \%$ per year, this significant departure represents the highest overall adjustments in many years. A lower projection of $3.4 \%$ for the salary structure adjustment in 2023, while still high, is nevertheless a step in the right direction.

SALARY STRUCTURE INCREASES BY EMPLOYEE GROUP MEDIAN

| ACTUAL FY 2022 |  | PROJECTED FY 2023 |
| :---: | :---: | :---: |
| $3.0 \%$ | Executive | $3.0 \%$ |
| $3.0 \%$ | Management | $3.0 \%$ |
| $3.0 \%$ | Exempt | $3.0 \%$ |
| $3.0 \%$ | Non-exempt | $3.0 \%$ |
| $3.0 \%$ | Union | $3.0 \%$ |

## AVERAGE

| ACTUAL FY 2022 |  | PROJECTED FY 2023 |
| :---: | :---: | :---: |
| $3.6 \%$ | Executive | $3.5 \%$ |
| $3.7 \%$ | Management | $3.3 \%$ |
| $4.0 \%$ | Exempt | $3.4 \%$ |
| $4.2 \%$ | Non-exempt | $3.6 \%$ |
| $3.4 \%$ | Union | $3.6 \%$ |



## TURNOVER

Low unemployment, record high quit rates, cross-industry mobility and an unprecedented surge in unfilled jobs have all contributed to turnover in 2022. Even with recent economic uncertainty and possible signs of a coming recession, the national quit rate, which is the measure of employees who quit their job, is still near an all-time high and far outpaces prepandemic levels. Survey results and other reported turnover data verify this trend.

Assessing turnover by employee group exposes yet another disruption. This anomaly, a hallmark of the current labor market, is the higher impact on employees at the lower end of the compensation spectrum. Yet it comes with a caveat. Many in this group are aware that industries such as retail or food services are offering substantially increased wages to build up their workforce, and that often translates to equivalent or greater income. For employers, though, it can mean fiercer competition.

An average turnover rate of $14 \%$ for exempt employees was nearly doubled to $26 \%$ for the non-exempt group. More significantly, nearly 2 in 5 organizations (39\%) experienced a trend toward higher turnover in 2022, following a high rate in 2021

## SIGN-ON AND RETENTION BONUSES

Practically dormant for many years, sign-on and retention bonuses have reemerged as tools to help employers compete more successfully for employees. Their comeback spiked after the arrival of COVID-19 and dropped slightly in recent months, but they're still part of a strategic solution. While usage may vary somewhat across industries and employee groups, these bonuses serve specific purposes. They're commonly applied to increase retention within certain risk groups or to differentiate compensation and strengthen total rewards when recruiting

Forty-four percent (44\%) of employers offered sign-on bonuses, but overall use was down from 2021-except for one job category. More than $70 \%$ provided these bonuses to non-exempt staff, a significant reversal from past practices that mostly reserved them for exempt staff and management. Notably, executive positions were the least likely to qualify. This approach correlates with the response taken by many organizations when they encounter challenges in filling positions at the lower end of the compensation structure. Often, turnover occurs most frequently with these positions because employees are finding more opportunities and higher pay.

Far fewer employers offered retention bonuses (25\%) than sign-on bonuses in 2022. But there's one similarity. Non-exempt employees (68\%) were more likely to receive a retention bonus than executives (50\%).


Expect higher turnover for 2022

EMPLOYEE GROUPS ELIGIBLE FOR SIGN-ON BONUSES


EMPLOYEE GROUPS ELIGIBLE FOR RETENTION BONUSES

| Executive | $50 \%$ |
| :--- | ---: |
| Management | $58 \%$ |
| Exempt | $65 \%$ |
| Non-exempt | $68 \%$ |

## REMOTE WORK

## The transition from accepting remote work as a shortterm necessity to normalizing this arrangement didn't take very long, because it quickly became popular with employees. While employers see some negatives as well as positives, this mode of working may be here to stay.

Early in the pandemic, 88\% had employees working from home. That number slid last year to $78 \%$, and in 2022, this trend took an interesting turn. The percentage of organizations that have at least some employees working remotely has increased to $81 \%$.

With the economy opened up and COVID-19 better managed, remote work is probably sustained by employee preference, a tight labor market and data that shows concerns about productivity are mostly unfounded. Two years ago, $53 \%$ of employers planned to allow some employees to work from home permanently, but that rate has increased to $67 \%$ this year. Remote work policies are now planned by $81 \%$, indicating that hybrid or fulltime remote allowances may become a permanent fixture in the employment landscape.

Contributions by employers to the cost of employee home offices are atypical. The overwhelming majority, $89 \%$, are not giving workers money to defray the expense.

One lingering but perhaps fading issue related to remote work is compensation. Discussion about paying remote workers differently surfaced over the last two years, but the feasibility of this strategy appears to be low. Only $2 \%$ of organizations varied pay levels based on this factor in 2021, and that rate has fallen to $1 \%$ this year. Currently, the vast majority, $93 \%$, are not considering paying remote employees differently.


Have employees who work remotely

## USE DIFFERENT PAY STRUCTURES FOR REMOTE AND IN-OFFICE EMPLOYEES



## 1\%

93\%

Under consideration

## FINAL REMARKS

An exceedingly difficult labor market in 2022 has left employers unsettled while making some employees restless in the face of abundant job opportunities. As employees reevaluate their relationship to work, they also continue to seek new careers as well as jobs. Filling vacancies under tightly competitive conditions has often required organizations to meet demands for higher wages. At the same time, they've been pressed to ramp up operations to meet growing demand in an economy roiled by unstable and unpredictable forces, such as extreme inflation.

Even if low unemployment rates level out in the coming months, a shrinking labor market may still challenge employers to fill critical job positions. Thinking creatively as an intentional and ongoing strategy can generate practical ideas that help preserve the combined value of compensation and benefits. Variable compensation is one option to consider. This pay directly rewards employees based on their performance, incenting them to achieve their highest potential. When an employer provides this opportunity, they support both the career and financial wellbeing of their workforce. There's a shared upside-for employees who increase their income beyond base salary and the employer that benefits from their work contributions.

The world has been reconditioned to expect the unexpected and to be prepared for rapid labor market changes. What's increasingly important beyond sustainable pay models are flexible benefits, policies and practices that employers can more readily reconfigure to align with changing workforce trends and expectations. Keeping total rewards budgets manageable may depend on how these elements are combined. No matter what lies ahead, this approach allows them to maintain their ability to flex-along with inevitable changes to economic and organizational circumstances.


## ABOUT GALLAGHER

## People are your organization's greatest asset. But when their daily lives are impacted by major struggles like a global pandemic, economic strife and geopolitical risks, hardship can take its toll-both on your people and your business.

As employees across all geographies, industries and employer types navigate the ever-changing world, organizations must critically evaluate their people experience-finding unique ways to engage teams, establish authentic connections and support employee wellbeing overall.

Making an intentional connection between your people's wellbeing and your organization's performance is imperative for optimal results. When your people are all in, your business can attract top talent, motivate employees and shift the organizational culture-helping employees to feel differently about their work. As a result, organizations can reduce burnout and increase productivity among their people, and business performance can soar.

This is why employee wellbeing is at the center of Gallagher Better Works ${ }^{s M}$ - a comprehensive approach for strategically investing in benefits, compensation, retirement and employee communication so you can support the health, financial security and career growth of your people at the right cost structures.

From evaluating the demographics of your workforce, to surveying and analyzing competitor trends, Gallagher offers you data-driven insights - allowing you to make the most of your investment in talent, deliver a better people experience and reduce organizational risk. Even in times of uncertainty, we're here to help you optimize your profitability with a strategy rooted in the wellbeing of your people

Arthur J. Gallagher \& Co. (NYSE: AJG), an international insurance brokerage and risk management services firm, is headquartered in Rolling Meadows, Illinois; has operations in 68 countries; and offers client-service capabilities in more than 130 countries around the world through a network of correspondent brokers and consultants.

## COMPENSATION DATA

## 2022 National Compensation Survey

## Survey Job Index

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| 2 | Chief Operating Officer (COO) | 19 | 23.5 | Compensation Analyst/Specialist - All Incumbents | 40 |
| 3 | Chief Financial Officer (CFO) | 20 | 24 | Benefits Manager | 41 |
| 4 | Controller | 21 | 25 | Benefits Analyst/Specialist | 42 |
| 6 | Financial Analyst | 22 | 26 | Benefits Analyst/Specialist - Senior | 43 |
| 7 | Financial Analyst - Senior | 23 | 26.5 | Benefits Analyst/Specialist - All Incumbents | 44 |
| 7.5 | Financial Analyst - All Incumbents | 24 | 27 | Human Resources Generalist | 45 |
| 8 | General Accounting Manager | 25 | 28 | Human Resources Assistant/Coordinator | 46 |
| 10 | Accountant | 26 | 29 | HRIS Manager | 47 |
| 11 | Accountant - Senior | 27 | 30 | HRIS Analyst/Specialist | 48 |
| 11.5 | Accountant - All Incumbents | 28 | 33 | Payroll Manager | 49 |
| 12 | Accounting Clerk | 29 | 34 | Payroll Supervisor | 50 |
| 13 | Credit and Collections Clerk | 30 | 35 | Payroll Clerk | 51 |
| 14 | Internal Audit Manager | 31 | 36 | Employment Specialist | 52 |
| 16 | Internal Auditor | 32 | 37 | Employment Specialist - Senior | 53 |
| 17 | Compliance Officer | 33 | 37.5 | Employment Specialist - All Incumbents | 54 |
| 18 | Chief Human Resources Officer | 34 | 38 | Recruitment Assistant | 55 |
| 19 | Director of Human Resources (2nd in charge) | 35 | 39 | Training Manager | 56 |
| 20 | Director of Compensation and/or Benefits | 36 | 40 | Training Specialist | 57 |
| 21 | Compensation Manager | 37 | 41 | Chief Legal Officer / General Counsel | 58 |
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## 2022 National Compensation Survey

## Survey Job Index

| Jobcode | Position | Page | Jobcode | Position | Page |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 43 | Legal Secretary | 60 | 67 | Manufacturing Engineer | 81 |
| 45 | Paralegal | 61 | 68 | Drafter/Designer (CAD) | 82 |
| 47 | Vice President Marketing | 62 | 69 | Vice President Manufacturing | 83 |
| 48 | Director of Marketing | 63 | 70 | Manufacturing Manager | 84 |
| 49 | Marketing Manager | 64 | 72 | Production Supervisor | 85 |
| 50 | Marketing Communications Specialist | 65 | 73 | Machine Maintenance Mechanic | 86 |
| 52 | Market Research Analyst | 66 | 74 | Machine Operator | 87 |
| 53 | Social Media Coordinator | 67 | 76 | Welder | 88 |
| 54 | Communications Manager | 68 | 77 | CNC (Computerized Numeric Controlled) Machinist | 89 |
| 55 | Communications Specialist | 69 | 78 | Spray Painter | 90 |
| 56 | Graphic Artist | 70 | 79 | Mechanical Assembler | 91 |
| 57 | Vice President of Sales | 71 | 82 | Logistics Manager | 92 |
| 58 | Director of Sales | 72 | 83 | Transportation Manager | 93 |
| 59 | Outside Sales Representative | 73 | 84 | Fleet Manager | 94 |
| 60 | Customer Service Representative | 74 | 85 | Distribution Manager | 95 |
| 61 | Customer Service Representative - Senior | 75 | 86 | Dispatcher | 96 |
| 61.5 | Customer Service Representative - All Incumbents | 76 | 87 | Dock Coordinator | 97 |
| 62 | Customer Service Supervisor | 77 | 89 | Warehouse Supervisor | 98 |
| 63 | Vice President of Engineering | 78 | 90 | Warehouse Worker | 99 |
| 64 | Mechanical Engineer | 79 | 91 | Materials Manager | 100 |
| 65 | Electrical Engineer | 80 | 92 | Inventory/Material Coordinator | 101 |

## 2022 National Compensation Survey

## Survey Job Index

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| :---: | :---: | :---: | :---: | :---: | :---: |
| 93 | Shipping/Receiving Clerk | 102 | 113 | Chief Information Officer | 123 |
| 94 | Buyer | 103 | 114 | Information Technology Manager | 124 |
| 95 | Buyer (Purchasing Agent) - Senior | 104 | 115 | Website Developer | 125 |
| 95.5 | Buyer - All Incumbents | 105 | 116 | Applications Systems Analyst-Programmer | 126 |
| 96 | Diesel Mechanic | 106 | 117 | Applications Systems Analyst-Programmer - Senior | 127 |
| 97 | Truck Driver - Heavy | 107 | 117.5 | Applications Systems Analyst-Programmer - All Incumbents | 128 |
| 98 | Truck Driver - Light | 108 | 18 |  | 29 |
| 99 | Vice President, Quality Assurance | 109 |  |  |  |
| 100 | Quality Assurance Manager | 110 | 119 | Systems and/or Programming Manager | 130 |
|  |  |  | 120 | System Security Analyst | 131 |
| 101 | Quality Assurance Technician | 111 | 121 | Business Systems Analyst | 132 |
| 102 | Vice President Facilities \& Property Management | 112 | 122 | Business Systems Analyst - Senior | 133 |
| 103 | Facilities Manager | 113 | 122.5 | Business Systems Analyst - All Incumbents | 134 |
| 104 | Operating Engineer/HVAC | 114 | 123 | Database Administrator | 135 |
| 105 | Building/Grounds Maintenance Technician | 115 | 124 | Database Analyst | 136 |
| 106 | Maintenance Electrician | 116 | 125 | Network Administrator | 137 |
| 107 | Custodian | 117 | 126 | PC Technician | 138 |
| 108 | Driver/Messenger | 118 | 127 | Help Desk Specialist | 139 |
| 109 | Director of Risk Management | 119 | 128 | Office Administrator/Supervisor | 140 |
| 110 | Safety Manager | 120 | 129 | Administrative Assistant/Project Coordinator | 141 |
| 111 | Security Manager | 121 | 130 | Administrative Assistant- Level I | 142 |
| 112 | Guard | 122 |  |  |  |

## 2022 National Compensation Survey

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| 132 | Administrative Assistant- Level III | 144 | 205 | Registered Nurse | 165 |
| 132.5 | Administrative Assistant- All Incumbents | 145 | 206 | Licensed Practical Nurse (LPN) | 166 |
| 133 | Executive Secretary | 146 | 208 | Medical Assistant | 167 |
| 134 | Secretary To CEO, Board Chair or President | 147 | 210 | Nurse Practitioner | 168 |
| 135 | Receptionist | 148 | 212 | Physician Assistant | 169 |
| 136 | Telephone Operator | 149 | 214 | Social Worker (MSW) | 170 |
| 137 | Mail Clerk | 150 | 216 | Home Health Care Aide | 171 |
| 138 | Records Clerk | 151 | 218 | Medical Coder | 172 |
| 139 | Meeting Planner | 152 | 220 | Physical Therapist | 173 |
| 140 | Program Manager | 153 | 222 | Occupational Therapist | 174 |
| 141 | Project Manager (non-IT) | 154 | 224 | Dental Assistant | 175 |
| 142 | Project Manager (non-IT) - Senior | 155 | 226 | Dental Hygienist | 176 |
| 142.5 | Project Manager (non-IT) - All Incumbents | 156 |  |  |  |
| 150 | Public Relations Director | 157 |  |  |  |
| 152 | Public Relations Representative | 158 |  |  |  |
| 154 | Copywriter | 159 |  |  |  |
| 160 | Director of Development/Fundraising | 160 |  |  |  |
| 162 | Development Officer | 161 |  |  |  |
| 164 | Grant Writer | 162 |  |  |  |
| 200 | Occupational Health Nurse (RN) | 163 |  |  |  |

## Survey Title: Chief Financial Officer (CFO)

Job Number: 3
Typical Duties: The top financial executive in the organization. Responsible for directing and developing the organization's financial plans, policies, practices and relationships including accounting, credit, risk, investment and shareholders. Oversees accounting, internal audit, budget, tax, and treasury functions. May oversee other administrative departments. Incumbents with responsibility for accounting functions only should be matched to Controller.


[^2]Results are not listed when the number of reporting organizations is less than five.
Weighted results are not listed when one organizations makes up more than $25 \%$ of the sample.

Typical Duties: Performs general accounting duties in one or more assigned areas. Reviews general ledger entries to assure proper postings. Prepares financial statements and various regulation-required reports. Assists other departments in interpreting accounting charges or entries on statements.

|  | $\begin{aligned} & \text { \# of } \\ & \text { Orgs } \end{aligned}$ | \# of Inc. | Annual Salary |  |  |  |  | Annual Bonus |  | Total Cash |  | Formal Salary Range |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 25th | 50th | Avg | Wt Avg | 75th | Elig \% | Paid \$ | Avg | 50th | Min | Max |
| Overall |  |  |  |  |  |  |  |  |  |  |  |  |  |
| All Organizations | 503 | 1985 | 57,590 | 65,832 | 66,920 | 69,441 | 75,325 | 41\% | 4,877 | 67,982 | 66,255 | 53,501 | 79,379 |
| Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Northeast | 124 | 608 | 57,029 | 64,795 | 65,980 | 72,339 | 73,170 | 25\% | 5,201 | 66,415 | 64,795 | 51,021 | 78,654 |
| Midwest | 242 | 810 | 57,538 | 65,422 | 65,682 | 67,012 | 73,903 | 39\% | 3,855 | 66,540 | 66,129 | 53,145 | 77,970 |
| South | 108 | 385 | 56,386 | 65,051 | 67,311 | 67,822 | 74,371 | 61\% | 4,174 | 68,502 | 66,005 | 55,005 | 80,664 |
| West | 53 | 182 | 60,364 | 75,658 | 74,070 | 73,992 | 86,117 | 56\% | 8,584 | 77,540 | 79,000 | 60,255 | 87,931 |
| FTEs |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Under 150 FTEs | 129 | 238 | 56,212 | 67,759 | 69,751 | 72,952 | 79,760 | 46\% | 5,286 | 71,282 | 68,868 | 56,361 | 77,366 |
| 150 to 499 FTEs | 158 | 348 | 53,280 | 63,271 | 64,029 | 65,477 | 74,021 | 42\% | 4,343 | 65,072 | 64,343 | 51,590 | 75,088 |
| 500 to 1,499 FTEs | 99 | 349 | 58,354 | 66,009 | 66,340 | 69,131 | 75,325 | 46\% | 5,661 | 67,683 | 66,517 | 53,066 | 80,437 |
| 1,500 to 4,999 FTEs | 71 | 405 | 59,709 | 65,873 | 67,400 | 67,502 | 75,473 | 34\% | 3,450 | 67,710 | 66,255 | 53,635 | 83,249 |
| 5,000 or More FTEs | 46 | 645 | 63,279 | 69,898 | 69,414 | 71,668 | 74,219 | 20\% |  | 69,789 | 70,449 | 53,916 | 86,639 |
| Industry |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Banking/Finance/Professional Srvs | 45 | 229 | 60,405 | 71,418 | 73,332 | 75,465 | 85,000 | 88\% | 4,250 | 75,884 | 72,997 | 57,486 | 83,971 |
| Government/Non-Profit/Education | 111 | 276 | 55,880 | 65,874 | 66,240 | 66,576 | 73,743 | 19\% | 1,986 | 66,408 | 65,874 | 54,218 | 78,706 |
| Healthcare | 212 | 1038 | 55,796 | 63,933 | 64,347 | 69,285 | 73,383 | 18\% | 677 | 64,365 | 64,062 | 50,804 | 77,179 |
| Manufacturing/Construction/Utilities | 57 | 224 | 61,699 | 69,103 | 71,286 | 70,070 | 80,936 | 76\% | 6,226 | 73,979 | 71,964 | 58,025 | 85,522 |
| Wholesale/Retail/Distribution | 49 | 106 | 52,280 | 63,062 | 65,791 | 64,772 | 74,400 | 70\% | 6,860 | 69,195 | 66,953 | 55,311 | 73,247 |
| Other | 29 | 112 | 61,000 | 72,766 | 71,707 | 68,781 | 82,282 | 78\% | 4,473 | 74,350 | 75,760 | 59,377 | 91,284 |

[^3]Results are not listed when the number of reporting organizations is less than five.
Weighted results are not listed when one organizations makes up more than $25 \%$ of the sample.
GALLAGHER 2022 NATIONAL COMPENSATION SURVEY

## Survey Title: Human Resources Generalist

Typical Duties: Provides support for the day-to-day operations of the Human Resource office including the administration of policies, procedures and programs in several or all of the following areas: HRIS, employee/labor relations, training and development, benefits, compensation, organizational development, and employment including recruiting/staffing logistics and employee safety, welfare, wellness and health.

|  |  | Annual Salary |  |  |  |  | Annual | Bonus | Total Cash |  | Formal Salary Range |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Orgs | Inc. | 25th | 50th | Avg | Wt Avg | 75th | Elig \% | Paid \$ | Avg | 50th | Min | Max |

## overall

| All Organizations | 371 | 1056 | 57,200 | 68,099 | 70,802 | 72,046 | 82,066 | 40\% | 4,991 | 71,858 | 68,640 | 57,006 | 85,939 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Northeast | 94 | 215 | 59,750 | 72,020 | 76,013 | 83,040 | 93,819 | 18\% | 4,836 | 76,270 | 72,020 | 58,215 | 89,971 |
| Midwest | 180 | 578 | 57,767 | 67,891 | 69,159 | 67,206 | 76,669 | 41\% | 4,584 | 70,211 | 68,419 | 57,233 | 84,812 |
| South | 72 | 158 | 53,518 | 62,410 | 66,252 | 75,221 | 73,158 | 60\% | 5,655 | 68,091 | 62,694 | 51,351 | 77,645 |
| West | 46 | 105 | 61,470 | 74,222 | 76,670 | 71,399 | 88,543 | 57\% | 7,421 | 79,466 | 76,222 | 64,644 | 99,861 |
| FTEs |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Under 150 FTEs | 85 | 91 | 51,561 | 63,000 | 63,730 | 63,768 | 72,650 | 47\% | 4,151 | 64,896 | 63,440 | 55,300 | 80,789 |
| 150 to 499 FTEs | 120 | 159 | 57,000 | 66,311 | 66,214 | 66,323 | 73,808 | 44\% | 3,692 | 67,116 | 67,330 | 55,891 | 80,090 |
| 500 to 1,499 FTEs | 84 | 184 | 59,734 | 72,618 | 76,382 | 78,200 | 86,403 | 42\% | 6,926 | 77,922 | 72,747 | 58,467 | 89,743 |
| 1,500 to 4,999 FTEs | 56 | 197 | 64,120 | 72,960 | 76,833 | 77,765 | 89,047 | 32\% | 6,579 | 77,566 | 73,917 | 56,661 | 90,669 |
| 5,000 or More FTEs | 26 | 425 | 65,733 | 81,773 | 84,081 |  | 100,648 | 10\% |  | 84,615 | 84,676 | 61,730 | 99,197 |
| Industry |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Banking/Finance/Professional Srvs | 28 | 36 | 63,909 | 69,945 | 72,679 | 72,842 | 79,350 | 85\% | 3,633 | 75,118 | 71,680 | 61,719 | 86,720 |
| Government/Non-Profit/Education | 77 | 171 | 51,769 | 62,400 | 63,424 | 64,581 | 70,835 | 21\% | 2,471 | 63,666 | 62,500 | 54,996 | 80,145 |
| Healthcare | 167 | 450 | 57,398 | 71,885 | 73,454 | 80,363 | 85,197 | 13\% |  | 73,573 | 71,885 | 56,628 | 87,498 |
| Manufacturing/Construction/Utilities | 39 | 114 | 63,044 | 71,450 | 71,978 | 72,345 | 83,810 | 85\% | 7,597 | 75,223 | 72,500 | 58,716 | 88,703 |
| Wholesale/Retail/Distribution | 40 | 238 | 56,590 | 65,740 | 64,574 |  | 70,006 | 74\% | 4,417 | 67,030 | 66,818 | 54,068 | 75,177 |
| Other | 20 | 47 | 64,941 | 85,608 | 84,600 | 86,332 | 101,625 | 83\% | 5,271 | 87,605 | 90,058 | 64,690 | 103,860 |

[^4]Results are not listed when the number of reporting organizations is less than five.
Weighted results are not listed when one organizations makes up more than $25 \%$ of the sample.

## ANTI-TRUST STATEMENT



## DISCLAIMER



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 damages for lost data or economic loss, even if Gallagher has been notified of the possibility of such loss. For the purposes of this section, the term "Gallagher" shall be construed so as to include Arthur J. Gallagher \& Co. and all of its affiliates.


[^0]:    'Trading Economics, "United States Unemployment Rate," October 2022
    ${ }^{2}$ The Conference Board, "Navigating the Economic Storm," October 2022
    ${ }^{3}$ U.S. Bureau of Labor Statistics, "Job Openings and Labor Turnover Summary," November 2022

[^1]:    Projected salary increases for this past year were more hopeful than what actually transpired. For both exempt and non-exempt positions the rate was $3.3 \%$, which is far below the $4.8 \%$ average of actual salary increases that were granted. This substantial cost gap helps explain how an unyielding labor market forced organizations to maintain adequate staffing levels by adapting on the fly. Projected salary increases for 2023 are currently slightly below actual 2022 increases, although they could change once again if the labor market continues to tighten and record quit rates endure.

[^2]:    Additional state, region and size data cuts are available in the Excel version of the survey.

[^3]:    Additional state, region and size data cuts are available in the Excel version of the survey.

[^4]:    Additional state, region and size data cuts are available in the Excel version of the survey

